

## Shop Employee

## Job Description:

As a **Shop Employee**, you are the point of contact for all customers of the Blush Boutique. You are responsible for maintaining customer satisfaction and thereby stimulating the sale of all items.

In the role of Shop Employee, you are directly accountable to the Shop Manager.

The Shop Employee is **ultimately responsible** for;

- Selling clothing and/or accessories
- Creating a good atmosphere in the store
- Administrative work, ensuring proper closing of the cash register
- Answering customer questions
- Advising customers where necessary
- Thinking about marketing or advertising campaigns
- Ensuring an optimal shopping experience for the customer
- Resolve any issues with customers
- Taking care of the store's stock
- Taking care of a neat and clean workplace, storage space and shop
- You give out staff clothing to new employees

## **Expectations**:

- Natural sales skills
- Has an enthusiastic and friendly personality
- Has knowledge of clothing and style
- Has good communication skills
- Has excellent command of Papiamento, Dutch and English (Spanish is desired)
- Flexibly available for at least 3 days a week